



Product Specifications

Prepay



Real-time Energy Consumption Intelligence for Greater Consumer Control of Energy Usage

Overview

In a data-driven world where consumers can track every text message sent or penny spent, utility customers also want greater control over their energy usage. Customers want to know how much energy they are using and how much their energy-efficiency efforts matter in terms of environmental impact.

Landis+Gyr Prepay is designed to help utilities manage resources by enabling the utilization of edge intelligence to support a more balanced, efficient and flexible distribution network. Prepay extends the benefits of AMI to consumers by providing real-time access to energy data for greater control of energy usage. The solution enables utilities to offer flexible payment options to enhance customer satisfaction and provide a greater level of engagement. This, in turn, lowers utility costs associated with call center support, collections and write-offs.

Prepay provides a robust, real-time prepay solution that integrates into a utility's existing Customer Information System and payment infrastructure. Energy usage and account balance are tracked in the meter, with real

time account and usage information delivered to the consumer via a robust in-home display unit. Landis+Gyr Prepay is supported on the Focus AX-SD Meter and within Landis+Gyr's Command Center Head-end System. The meter can operate in prepay or credit mode, with the ability to switch modes over-the-air via a firmware update.

- Provides real-time usage information to consumers
- Leverages existing RF AMI network for Landis+Gyr AMI customers
- Supported via the Enhanced Integrated Focus AX-SD Meter, with the ability to switch between prepay or credit mode with an over the air upgrade
- Utilizes utility's existing back end infrastructure
- Utilizes utility's existing payment processor
- Delivers real-time balance information even if meter is not communicating across the network
- Ability to send balance information to a consumer engagement platform to allow smartphone or web access

FEATURES & BENEFITS:

Why Landis+Gyr makes a difference.

- Tracks usage and balance in the meter
- Real-time account/usage information delivered via in-home digital display
- Consumers not required to have smart phones/web access to obtain balance information; integration to a consumer engagement platform is available
- Instantaneous reconnection via emergency code activation
- Integrated with Command Center Head End System
- Ability to communicate to individual consumers or all consumers with text messages via in-home digital display unit
- Multi-language support (English and Spanish) for the Customer Information System
- Enables a disconnect to occur when account reaches zero, with ability to set non-disconnect time window